



TERMS OF USE OF THE WHISTLEBLOWING PLATFORM USED IN THE FRAMEWORK OF SUBMITTING REPORTS UNDER LAW 4990/2022

A. GENERAL

1. The use of the Whistleblowing Platform (alternatively referred to from here on as “Platform” or “Application” or “Service”) and these terms are only addressed to persons (hereinafter also referred to as 'Users'), who wish to report violations under Law 4990/2022 towards the COMPANY with details:

AIGLON ABEE
240-242 Kifisias Ave.
Chalandri 15231
+30 210 6700000
info@sgautomotive.gr

2. The use of this website and the software Application supposes and implies the full acceptance of the following terms by the Users.
3. The COMPANY informs the users of this website that all rights are reserved. The entire content of this website is protected by copyright law. The total or partial reproduction, copying, use, redistribution, modification, adaptation, incorporation, republishing, translation, commercial use, retransmission of any information of this website is expressly prohibited in any way, process, and medium (electronic, printed or otherwise) without the prior written permission of the COMPANY.

B. USE OF THE PLATFORM

1. The Application is intended exclusively for adults (i.e., Users who are 18 years of age or older).
2. The Application is compatible with all modern web browsers on both computers and mobile devices. Access to the Application does not require any kind of registration and is carried out through the website <https://www.sgautomotive.gr/whistleblowing/>.
3. The Application is provided free of charge by the COMPANY, but its Users are responsible for any data charges imposed on them by their mobile operator or internet service provider when using it.
4. The COMPANY will in no case be liable for damages of any kind regarding the website on which the Service is hosted or specific details related to its use, such as indicatively, wrong use or omission of actions on the part of the user, interruption of connection or /and operation of the User's system.
5. THE COMPANY reserves the right to modify, interrupt or stop the provision of the Service whenever it decides.
6. New services may be added to the Application from time to time, which will also be subject to these terms and conditions or an amendment thereof (see Section E below).

C. APPLICATION SECURITY

1. Users accept, acknowledge and agree that they will use the Application in a lawful and convenient and safe manner.
2. The COMPANY, having recognized the importance of the security of the Application and personal data as well as all actions carried out through the Application, has taken all the necessary organizational and technical measures, so that the maximum level of security is always ensured on its part.



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3. The Application may not be used on devices that have had their operating system by-passed (e.g., jailbroken devices). Such devices are vulnerable to malicious attacks and viruses, jeopardizing, among other things, the security of the device and the Application. Use of the Application on such a device constitutes a violation of the terms herein.
4. The COMPANY, at its discretion, has the right not to allow the User access, in case there are indications of misuse of the Application.
5. Users must take all appropriate measures to ensure the confidentiality of the use of the Application and are obliged to use the Application in accordance with the terms of use and the rules of good conduct. Users agree that they are prohibited from attempting to exploit possible security gaps in the COMPANY's systems in order to gain access to other Users' information, disrupt the smooth operation of the Application, execute malicious software and generally degrade its security level, as well as do not use the Application for illegal acts. In the event that the User becomes aware of an incident that threatens the security of the Application during the registration of his details, he should contact the COMPANY and report the problem to the contact details listed in paragraph A.1 hereof.
6. The User undertakes to exercise due diligence and care in taking the necessary security measures, and more specifically the User acknowledges and agrees that he will be fully responsible for any loss to himself, the COMPANY or any other person as a result of his failure to follow the following safety procedures:
 - The User must be aware of the environment he is in when accessing the Application and must ensure that he is not being monitored. The User must never use the Application over free, unprotected Wi-Fi networks.
 - The User must never leave his/her computer or terminal device unprotected when logged in and entering data into the Application.
 - The User must be sure that no monitoring program is running on his computer or in general on his terminal device, which could see or record the data he submits through the Application.
 - The User must have a modern virus protection system (antivirus software) installed on his computer or in general on his terminal device and perform periodic checks for the existence of viruses and malicious software.
 - The User must never act on the basis of any email, letter or other communication, which claims to have been sent by the COMPANY that leads or encourages him to visit another website claiming that it is another (alternative) or new website of the Application.
 - The User must take all necessary measures to prevent leakage of the login code after submitting a report (password) and must never disclose it to an unauthorized third party. The User must always know that under no circumstances will an employee of the COMPANY ask him to reveal this code. The User must always take all necessary measures to protect and keep secret the login code (password) with which he has the possibility of re-accessing the report he has registered in the Application.
7. The User must immediately notify the COMPANY at the contact details listed in paragraph A.1 hereof in the event that he discovers or realizes that his access and/or his terminal device may be subject to or exposed to abuse, or misleading use.
8. The User, as part of his own responsibility for the protection of the data concerning him, must not share with third parties the content he processes through the Application.



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9. In case of loss or theft of the terminal device and if the User is already connected to the Application environment during the registration phase, then he must immediately inform the COMPANY using the contact details listed in paragraph A.1 hereof.
10. The User must check the accuracy of his personal contact and identification information that he registers in the Application and inform the COMPANY in the event that he discovers a difference in these at a later time.

D. PROTECTION OF PERSONAL DATA

1. The COMPANY respects the desire for protection and confidentiality of Users' personal data. Users' personal data is stored only if Users voluntarily and voluntarily register it.
2. It is noted that the collection and management of Users' personal data is carried out in the most secure and appropriate way and always based on the applicable legislation on personal data.
3. The protection of the personal data of the Application Users is governed by the relevant Whistleblowing Privacy Notice posted on the COMPANY's website.
4. Each User of the provided Service must take all appropriate measures to protect his personal data, which he registers in the Application in accordance with these general terms and conditions of use as well as with more specific instructions that he may issue periodically the COMPANY to the Users in the context of using the Application.
5. In the event that the User is unable to fulfill the obligations arising from these terms, the COMPANY may terminate his access to the Application.

E. MODIFICATION OF THESE TERMS

1. The COMPANY reserves the right to change, modify, delete at any time and in accordance with its discretion, without any prior notice, the general conditions of use of this website, as well as any information, products or services presented in it.
2. All changes apply and bind the users of the website and the Application. Users are solely responsible for reading these general terms each time they access the Website and Application. Therefore, it is recommended to frequently re-check the terms and conditions of use.
3. Such changes, modifications, additions or deletions to the terms and conditions of use will be effective immediately, i.e., from their posting on this website. Any use of the website following such change or modification shall be deemed to constitute acceptance by the user of the changes, modifications, additions or deletions.
4. The COMPANY will make every reasonable effort to ensure the maintenance and availability of the website, the Application and its content, but its availability may be affected by the equipment of the users and/or by other communication networks or other causes of interference.
5. Also, the operation of the Application may be interrupted or suspended or temporarily hampered due to events beyond the control of the COMPANY or regardless of its will.



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F. GOVERNING LAW AND JURISDICTION

1. The website, the Application and these terms and conditions are subject to Greek law system.
2. For all disputes related to the use, execution, interpretation or content of this website and the Application, Greek Laws are applicable and the Courts of Athens are exclusively responsible for their resolution.

Note:

Date of latest revision: 03/06/2024.